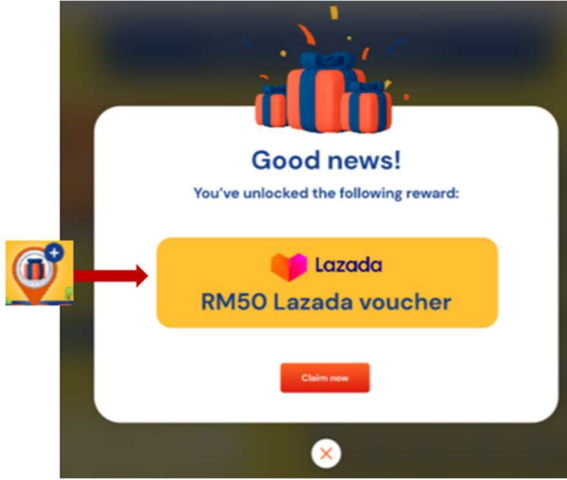
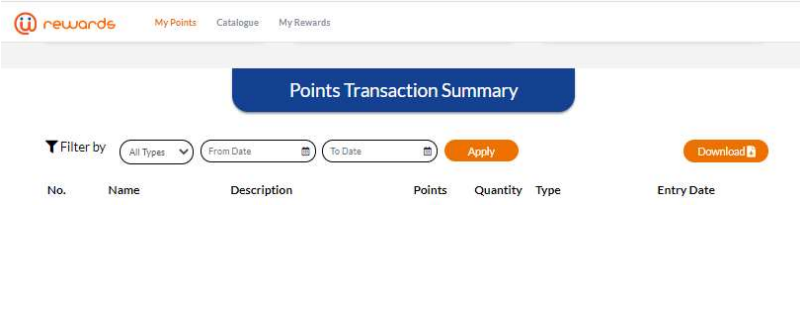
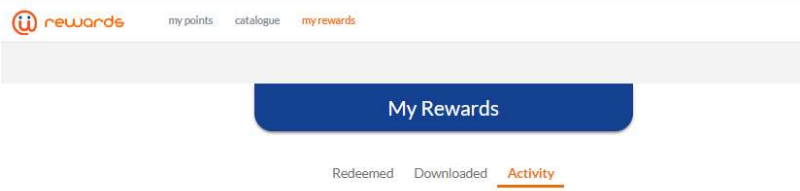


**FREQUENTLY ASKED QUESTIONS (FAQ)
FOR UNIFI REWARDS
-STAMP STATION-**

NO	QUESTION	ANSWER
STAMP STATION		
1.	Can you tell me more about this “Stamp Station”?	<p>Stamp Station is another way unifi Rewards members can redeem more rewards. There will be new campaign launches on monthly basis. You just need to collect the allocated number of stamps and you are on your way to redeem the attractive prizes.</p> <p>You are encouraged to check out the unifi Rewards frequently so you won't miss the chance to redeem exciting prizes.</p>
2.	Who are entitled to play the “Stamp Station”?	The unifi Rewards Stamp Station is open to all unifi Rewards members.
3.	Is there a validity period for each campaign?	<p>Yes, there's an allocated duration for you to complete the tasks, earn the allocated stamps and redeem the prizes.</p> <p>There limited prizes available and hence, prizes redemption is first come first served.</p>
4.	When will I get the Stamps?	<p>As a member of unifi Rewards, you just need to check the stamp station frequently and complete the assigned tasks to earn the stamp.</p> <p>You can start with:</p> <ol style="list-style-type: none"> 1. Click on the button 'How to Play' 2. Instruction of activities will be appeared. 3. Perform activities 4. The number of stamps reward for each activity will be displayed under the respective icons. 5. You can claim the rewards once hit the required number of stamps to unlock the rewards.

NO	QUESTION	ANSWER
5.	<p>What activities are eligible to earn stamp?</p>	<p>Currently there are 3 activities eligible for customer to earn stamps, they are as below:</p> <ol style="list-style-type: none"> 1. Login to unifi rewards (For self – care portal, login to your profile, go to Rewards page and click ‘Redeem now’. For myunifi app, just visit the Rewards section) 2. Redeem points 3. Pay unifi bills <p>We will introduce more activities on monthly basis with attractive prizes for you to redeem.</p>
6.	<p>Will the member receive the stamp immediately after the action completed?</p>	<p>Members will receive the stamp immediately after the activities completion except for Payment related activities.</p> <p>For payment, customers will receive the stamp within 24 hours after payment made.</p>
7.	<p>When can the member use the stamp to redeem rewards?</p>	<p>unifi Rewards will prompt the Member once they hit the required number of stamps to unlock the rewards.</p>

NO	QUESTION	ANSWER
		<p>The member can view the reward details when clicking reward icon as below and click “Claim Now” button to redeem the reward.</p> 
<p>8.</p>	<p>Where can the member check the rewards?</p>	<p>You can check and view the reward that has been successfully redeemed at My Points/My Rewards page.</p> <p>Points will be reflected under My Points</p>  <p>Vouchers will be reflected at My Rewards under Activities tab</p> 

NO	QUESTION	ANSWER
9.	What if the Member claims the rewards late?	Unfortunately, you will not be able to claim the reward after the validity period for each campaign.
10.	Can the Member receive more stamps after completing the tier?	No, the stamps are pre-assigned to every tasks and campaign. You are unable to earn more than the stamps stated in the stamp station.
11.	Can the Member carry forward the stamps to the next campaign?	No, you are unable to carry forward the stamps as each campaign has different validity period. You must earn the number of allocated stamps for each campaign within the stipulated period in order to unlock the rewards.
12.	I have performed the tasks but did not receive the stamp. Who can I contact?	Easy, feel free to reach us via TM's digital channels such as: <ul style="list-style-type: none"><li data-bbox="613 890 1224 961">• Live Chat with us via unifi self-help portal at https://unifi.com.my/chat or at myunifi app.<li data-bbox="613 995 1516 1066">• You can also visit any of the TMpoint outlets nationwide for further assistance.